

**Corporate Plan Priority: Making sure no community is left behind**

Outcome	Indicator Ref	Indicator Title	Good Performance	10/11 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
1 - Fewer people are living in child poverty	Ex NI 116	The overall proportion of children living in child poverty in Rotherham	Low is good	22% (2008)	Annually	23.3% (2009)				N/A	No Target Set	N/A	R	↓	No target has been provided for this measure. Historical issues around the 2 year time lag in publication of this data means that we are trying to develop more local measures which give a more timely picture. The latest figures demonstrate an increase in the proportion of children living in poverty. Rotherham are places above the national average (21.3%) and regional average (21.9%) but below the South Yorkshire average of 24.1%.
	LPI	% of children eligibility for free school meals	Low is good	18.8% (Spring 2011)	Termly	18.4% (Summer 2011)	18.8% (Autumn 2011)	20.00%	19.90%	N/A	No Target Set	N/A	N/A	↑	No target has been provided for this measure .
2 - Everyone can expect to live longer lives	LPI	Life Expectancy at birth (Males)	High is good	76.7 yrs (Nov 2010)	Annually	76.7 yrs (Nov 2010)	77.1 (Nov 2011)	77.1 (Nov 2011)	77.1 (Nov 2011)	N/A	Targets to be set following publication of Public Health Outcomes	N/A	N/A	N/A	Life Expectancy is measures on a 3 year rolling average and the latest data relates to 2008-10. Current data was published in November 2011
	LPI	Life Expectancy at birth (Females)	High is good	80.7 yrs (Nov 2010)	Annually	80.7 yrs (Nov 2010)	81.0 (Nov 2011)	81.0 (Nov 2011)	81.0 (Nov 2011)	N/A		N/A	N/A	N/A	Life Expectancy is measures on a 3 year rolling average and the latest data relates to 2008-10. Current data was published in November 2011
3 - The gap in average earnings is reduced	LPI	Average earnings - % gap against Rotherham and the national average	High is good	93.6% (Dec 2010)	Annually	90.6% (Dec 2011)				N/A	92%	Y	A	N/A	Median average earnings in Rotherham are now 90.6% of the UK national average compared with 93.6% in 2010. It should be noted that the release of 2011 data includes slight revisions to the 2010 data. The average earnings are currently £453.80 compared to £500.70 nationally. This meets the 2011/12 target which was set to take into account current economic climate factors but at the same time shows a downward direction of travel.
	LPI	Average earnings - % gap against Rotherham and the regional average	High is good	102.0% (Dec 2010)	Annually	97.5% - 2.5% gap (Dec 2011)				N/A	0% gap	N	R	↓	Median average earnings in Rotherham are £453.80 compared to the Yorkshire and Humber average of £465.50 (97.5% of regional earnings) This compares to 101.4% in 2010 when average wages were £466.40. It should be noted that the release of 2011 data includes small revisions to the 2010 data. In this instance we have not met our annual target and our performance demonstrates a decline on the 2010/11 outturn.

Outcome	Indicator Ref	Indicator Title	Good Performance	10/11 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
4 - Less people struggle to pay for heating and lighting costs	LPI	% energy saving per household from baseline position as at 1998	High is good	38.3%	6 monthly	38.3%	41.32%	46.03%	53.13%	53.13%	No target set	N/A	G	↑	<p>At the end of quarter 4 performance In Social Housing as part of a programme with CERT we have;</p> <ul style="list-style-type: none"> <li>- Insulated 5773 lofts saving residents a total of £1,010,275 and 4,156,560Kg of CO2</li> <li>- Filled 15,239 cavities saving residents a total of £2,057,265 and 8,379,800Kg of CO2.</li> <li>- Provided external cladding to 23 properties saving householders £8,855 and 43.7 T of CO2</li> <li>- Carried out 145 external wall insulations completed saving householders £65,835 and 607.00 KG of CO2.</li> </ul> <p>In Private Housing we have:</p> <ul style="list-style-type: none"> <li>- Insulated 8,686 lofts saving householders £694,880.00 and 1,824,060 KgCO2.</li> <li>- Delivered 33,499 Cavity wall insulations saving householders £4,522,365 and 18,424,450 KGC02.</li> </ul>
5 - More people in poor communities are in work and training	LPI	% of out of work benefit claimants in 20% most deprived (4Q average rates)	Low is good	26.2% (May 2010) 9.9% gap	Quarterly	25.9% (Aug 2010) 10.2%	25.6% (Nov 2010) 9.8% gap	25.4% (Feb 2011) 9.8% gap	25.3% (May 2011) 9.7% gap	N/A	Reduce gap to 9.5% of borough rate	N	A	↔	<p>Latest figures demonstrate that 13,945 people in Rotherham who live within the top 20% of deprived areas in England are claiming out of work benefits. Based on a 4Q average this equates to 25.5% of the working age population in the top 20% of most deprived areas in the borough. The current gap to all borough is 9.8 percentage points (Rotherham 15.7%). Rated Amber. Although this PI has not hit the 9.5% target performance is improved over the 2010/11 baseline of 9.9% and improved over the 10.2% reported for the first quarter last year.</p>
	LPI	% of people from poor communities supported through a learning programme who have: a) Obtained a formal qualification b) Progressed on working towards another level c) Obtained or got a better job	High is good	Awaiting baseline data - available August 2011	Annually	-	a) 48% b) 13% c) -				No target set	N/A	N/A	N/A	<p>The figures relate to learners who have taken part in learning delivered by RMBC with the support of the Adult Safeguarded Learning grant. This grant is designed to support first step and engagement activity. Progression rates to higher level learning also relate only to progression within learning offered via RMBC. Total number of learners accessing courses supported by Adult Safeguarded Learning grant 3227 of which:</p> <ul style="list-style-type: none"> <li>a) 111 of the 229 learners are on courses that lead to a qualification (48% success rate).</li> <li>b) 427 of the 3227 learners have progressed towards another level (13% of total number of learners).</li> </ul> <p>Systems to develop how many learners obtained or got a better job are currently being developed.</p>

**Corporate Plan Priority: Ensuring quality education for all, ensuring all people have opportunities to improve skills, learn and get a job**

Outcome	Indicator Ref	Indicator Title	Good Performance	10/11 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
6 - More people have formal qualifications and skills	x NI 72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	High is good	56.4% (2010/11)	Annually	58.3% (2011)				N/A	54.8%	Y	G	↑	<ul style="list-style-type: none"> <li>There was an increase in results of 1.9% in 2011. This is 0.7% below the national average.</li> <li>The statutory target was exceeded by 3.5%</li> </ul>
	x NI 73	KS2 attainment level 4 or above in English and Maths	High is good	69.3% (2011)	Annually	74.9% (Provisional 2012)				N/A	79.0%	N	R	↑	<ul style="list-style-type: none"> <li>This indicator has increased by 2.8% in 2011 against a national increase of 1%. The results are well below the statutory targets set by schools. Rotherham is 4.7% below the National average.</li> <li>Support to schools is detailed in the delivery plan</li> </ul>
	x NI 75	GCSE 5+ A*-C including maths and english	High is good	50.8% (2010/11)	Annually	56.7% (2011)				N/A	58%	N	R	↑	<p>The improvement of 5.9% in 2011 was 0.4% above the national average increase. This has narrowed the gap to national averages to 2.2%. Results are only 0.8% below the target.</p> <p>Improvement in the standards for both English and Mathematics A*-C contributed towards the increase in this indicator.</p> <p>All Rotherham schools are above the DfE floor standard 5+A*-C including English and mathematics.</p>
	x NI 79	Proportion of population qualified to level 2 by the age of 19	High is good	74.4% (2010/11)	Annually	76.3% (2011/12)				N/A	N/A	N/A	A	↑	The increase of 1.9% continues an upward trend in this indicator, however, Rotherham remains below the national average but is the same as statistical neighbours
	x NI 80	Proportion of population qualified to level 3 by the age of 19	High is good	43.7% (2010/11)	Annually	44.9% (2011/12)				N/A	N/A	N/A	R	↑	An increase of 1.2% continues the upward trend in this indicator. Rotherham remains below the national average of 56.7%.
7 - There are more successful new businesses	Ex NI 171	The proportion of business registrations per 10,000 resident population aged 16 and above	High is good	34.9% (December 2010)	Annually	30.6 (2010)				N/A	No targets set	N/A	N/A	↓	Annual measure - latest from ONS Business Demography 2010 (released Dec 2011). Showing fall in registrations from 715 in 2009 to 630 in 2010 a rate of 30.6 Yorkshire and Humber rate also falling from previous year from 46.4 to 38.4.
	LPI	Overall number of business in Rotherham	High is good	5580 (Sept 2009)	Annually	5445 (Sept 2010)					N/A	N/A - context measure	N/A	↓	The next ONS figures are expected to be released in September 2012 and relate to September 2011.
	LPI	Survival rate of business from incubation centres (3 years)	High is good	84% (March 2011)	6 monthly	-	85.5%	-	85.3%	-	85%	Y	G	↑	This measure demonstrates improved performance on the previous year and has also met the year end target.
	LPI	% of newly born enterprises in the borough surviving a) 1 year b) 3 years c) 5 Years	High is good	a) 95.3% b) 58.6% c) 41.0% (December 2010)	Annually	a) 94.0%	b) 57.2%	c) 41.5%		-	N/A - context measure	N/A	N/A	↓	Annual measure - latest from OND Business Demography released in Dec 2011. Survival rates have fallen slightly from 2008 but remain higher than the regional average after 1 year but below at 3 and 5 years.
8 - More people come to the town centre for work, shopping and things to do and see	LPI	% change on previous year in foot flow	High is good	-10.9% (2010)	Quarterly	+9%	+18%	+9%	+9%	N/A	+1%	Y	G	↑	Foot flow has specifically increased in the college street area following the opening of Discount UK, Greenwoods and the relocation of Internationale.

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9 - More people are in work or training and less are living on benefits	Ex NI 152	Working age people claiming out of work benefits (4 quarter rolling average)	Low is good	15.6 % (May 2011) 2.7% gap	Quarterly	-	-	-	15.7% (Aug 11) 2.7% gap	N/A	2.5% gap to regional rate	N	A	↓ ↔	the out of work claimant rate to be 15.7% compared to the regional rate of 13.0% placing the gap between Rotherham and the region at 2.7%, this shows there has been no change in the gap on the previous quarter.
	Ex NI 151	Overall employment rate - % gap between Rotherham and the regional average	High is good	67.5% (June 2010) 1.4% Gap	Quarterly	68.2% (Sept 2010) 0.2% gap	68.4% (Dec 2010) 0.1% gap	67.7% (Mar 2011) 0.7% gap	66.3 (June 2011) 1.6% gap	N/A	0.5% gap to regional average	N	R	↑ ↓	Recent data released for March 2012 indicates that the overall employment rate is falling (66.1%) but the gap closed slightly to region to 1.5% compared with Q4 of 11-12.. Quarterly fluctuations are to be expected as this data is survey based i.e. gap to Y&H will vary from quarter to quarter. Note that due to Office of National Statistics changes to the methods of reporting this data the time lag between the period being reported and the actual publication data is now significantly reduced from around nine months to four months.
10 - All 16-19 year olds are in employment education or training	LPI	% of young people aged 16-19 NEET	Low is good	6.7% (2010/11)	Quarterly	8.6%	8.9%	-	7.60%	N/A	Target being revised	N/A	A	↓	Rotherham has achieved an outturn of 7.6% for the period November to January against a predicted 7.8%. The mean for statistical neighbours was marginally lower at 7.5%. The three month average for Not Knowns stands at 4.8% whereas the same for statistical neighbours is 8.3%. Rotherham has concentrated effort on ensuring data is as robust and current as possible given the addition of 19 year olds being included in the count. The three month average for In learning fwas 81.2% against a figure of 78.5% for the same period last year (this is based on recalculated data). The reduction of 4% from last years reported figure is explained by the changes in the DFE counting mechanisms, and is not a like for like comparison.
11 - Babies and pre-school children with a good start in life	Ex NI 72	Achievement of at least 78 points across the Early Years Foundation State with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	High is good	56.4% (2010/11)	Annually	58.30%				N/A	54.8%	Y	G	↑	<ul style="list-style-type: none"> <li>There was an increase in results of 1.9% in 2011. This is 0.7% below the national average.</li> <li>The statutory target was exceeded by 3.5%</li> </ul>
	Ex NI 92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	Low is good	33.7% (2010/11)	Annually	33.3%				N/A	32.2%	N	R	↑	The gap was reduced in 2011 by 0.4%. This however, is 2% away from achieving the national average and 1% from achieving the local target. DFE have ceased to collect targets for EYFS outcomes.
	LPI	Imagination Library: a) % of 0-5 yr olds in receipt of a book from the Imagination library	High is good	a) 85% b) 18,000	Monthly	-	a) 86% b) 19,242					70%	Y	G	↑
12 - More higher paid jobs	Ex NI 166	Average earnings of employees in the area (workplace)	High is good	£450.50	Annually	£469.30 (December 2010)	-	£453.80 (Dec 2011)	-	N/A	£460.00	N	A	↓	Latest figures show our performance has declined on the previous year and we have not met our 2011/12 target. Median average earning in Rotherham are £453.80 compared to the Yorkshire and Humber average of £465.50 (97.5% of regional earnings). The 2010 figures have been slightly revised with the publication of 2011 figures. This compares to 101.4% in 2010. Median average earnings are now 90.6% of UK national average compared with the 93.6% in 2010.

**Corporate Plan Priority: Ensuring care and protection are available for those people who need it most**

Outcome	Indicator Ref	Indicator Title	Good Performance	10/11 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
	Ex NI 59	% of initial assessments for children's social care carried out within 10 working days of referral	High is good	82.4% (2010/11)	Monthly	76.7% (11/12) 92.3% (12/13)	80.8% (11/12)	82.6% (11/12)	81.9% (11/12)	N/A	82.0%	N	G	↑	Slightly lower percentage impacted by in month performance for March but overall higher volume both in time and completed. <b>Overall significantly higher than Stat Neighbours and National Average.</b> Ten days now national measure so amended to reflect. Performance at the end of Qtr 1 12/13 continues to improve and therefore is reflected in the RAG.
	Ex NI 60	% of core assessments for children's social care that were carried out within 35 working days of their commencement	High	79.6% (2010/11)	Monthly	65.5% (11/12) 94.2% (12/13)	65.8%	67.3%	69.4%	N/A	75.1%	N	G	↑	Although a downward direction of travel compared to last years percentage figure there are significantly more core assessments completed in time. Quarter 1 performance has improved significantly and therefore the indicator is rated as green.
	Ex NI 68	% of referrals to children's social care going onto initial assessment	High is good	91.8% (2010/11)	Monthly	91.6% (11/12) 89.8% (12/13)	92.7%	94.2%	93.9%	N/A	87.6%	Y	A	↓	Improved performance due to changes to front door processes
	LPI	Serious case reviews	Low is good	2 rated adequate	Periodically	0	1 rated outstanding					TBC	N/A	N/A	N/A
14 - Vulnerable people are protected from abuse	LPI	Reduce repeat incidents of domestic abuse	Low is good	18.00%	Monthly	15.52%	15.48%	11.94%	14.00%		14.35%	Y	G	↑	Based on SYP stats, we are now showing current performance at 14%, which is below the rest of the County (we are performing better than Barnsley, Sheffield and Doncaster) and also nationally as the average remains at 20%.
	NAS 43	% of Safeguarding alerts allocated to a manager within 24 hours	High is good	64.44%	Monthly	100.00%	100.00%	100.00%	99%	100.00%	95%	Y	G	↑	
	NAS1	% of customer who received a review of their support plan during the year	High is good	87.31%	Monthly	30.89%	53.70%	72.91%	93.07%	93.07%	93%	Y	G	↑	Due to the way this PI is calculated 100% is not achievable as the baseline includes customers who died during the year. Performance target of 93% therefore represents the best possible outcome and will be the highest score ever achieved in Rotherham. Last year's outturn of 87.31% was the best in our comparator group and ranked 11th Nationally. Based on 2010/11 benchmarking 93% places us in the top 4 authorities nationally.
15 - People in need of support and care have more choice	ASCOF 1B	The proportion of those using social care who say they have control over their daily life	High is good	76.50%	Annually	-	-	-	76.7	76.7	-	N/A	G	↑	The year end outturn of 76.7% represents an improvement over last years outturn. Based on 2010/11 benchmarking results, we rank 55th out of 150 authorities nationally and 6th out of 16 in our comparator group (upper middle quartile). Also for this year, DH have applied weightings to this indicator which have had a further negative affect on results. Results without the weighting would have been 77.7% which would have been rated top quartile in our comparator group.

have more choice and control to help them live at home	Ex NI 130	Proportion of social care users who receive self directed support and those receiving direct payments	High is good	50.45%	Monthly	66.37%	70.20%	72.50%	77%	77.00%	80%	Y*	G	↑	* The national target for this indicator is 100% by 2013, but the definition is currently being revised to exclude residential care component. This for 2011/12 means our actual of 77% is equivalent to 96% when residential care excluded, well in excess of our 80% target . This performance represents massive improvement and excellent performance. This is over 1,600 more people than the previous year and is the best score in our comparator group plus is top quartile nationally. Any customers who did not receive a personal budget in 2011/12 were either admitted into residential care, ceased service, or died in year.
16 - People in need get help earlier before reaching crisis	Ex NI132	New assessments completed within 28 days from first contact	High is good	81.55%	Monthly	87.17%	71.46%	72.63%	83.21%	83.21%	81.6%	Y	G	↑	Improvements made since OT backlog was cleared 31st December. OT's performed at 99% in quarter 4. Our outturn of 83.21% represents significant improvement over last year and remains in top quartile for our comparator group.
	Ex NI 133	Package of care in place within 28 days of assessments (Adults)	High is good	94.51%	Monthly	97.84%	96.95%	97.01%	97.50%	97.50%	95%	Y	G	↑	This represents significant improvement from last year and remains in top quartile both nationally and in our comparator group.
17 - Carers get the help and support they need	Ex NI 135	Number of carers receiving needs assessment or review and a specific carer's service, or advice and information	High is good	31.69%	Monthly	14.01%	23.82%	32.61%	41.51%	41.51%	40%	Y	G	↑	An additional 527 carers assessments/reviews were carried out during 2011/12. Our outturn of 41.51% remains in top quartile and we are ranked 17th nationally and 3rd in our comparator group.



**Corporate Plan Priority: Helping create safe and healthy communities**

Outcome	Indicator Ref	Indicator Title	Good Performance	10/11 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
18 - People feel safe where they live		Proportion of people who perceive high levels of ASB in their area.	Low is good	23.0%	Quarterly	20%	23%	23%	23%*	20%	23%	Y	G	↔	The Safer Rotherham Partnership (SRP) set the 23% target (the same as the 2010/11 out turn) to align it with the target set by South Yorkshire Police. As the police are a statutory member of the SRP it was felt that both should work to the same target. The data for this indicator is taken from the Your Voice Counts survey. The data shown relates to performance up to the end of Quarter 3, based on the Your Voice Counts (YVC) survey results. Performance has improved in Quarters 2 and 3 with quarter 4 data still to be provided. The indicator remains on target. This perception based indicator can be subject to change based on many internal and external influences. Performance has remained 'static' through last two reporting periods and it is anticipated that the position should remain unchanged for the fourth quarter. *We are waiting for validated Q4 results from SY Police. Feedback indicates that this will potentially remain static in
		% of respondents who believe that the overall level of crime in their area is a big problem	Low is good	30%	Quarterly	28%	30.00%	30.00%	30%*	30%	29%	N	A	↔	The data shown relates to performance up to the end of quarter 3, based on YVC survey results and is currently 'off target' by 1%. It is projected that performance will remain close to target through the final quarter. *We are waiting for validated Q4 results from SY Police. Feedback indicates that this will potentially remain static in line with Q3.
19 - Anti-social behaviour and crime is reduced		Serious acquisitive crime a) Burglary b) Vehicle crime c) Theft from vehicle d) Theft of vehicle e) Robbery	Low is good	3370	Monthly	746	739	802	815	3102	-4% (3235)	Y	G	↓	Year end target has been achieved with the end of year performance showing 268 fewer victims suffered serious acquisitive crime in 2011/12 when compared to the 2010/11 out turn, an overall reduction of 8%. When looking at the individual strands the following was identified; - Burglary saw 2,618 (2,374 in 2010/11) cases reported in 2011/12, an increase of 244 cases which equates to 10.28% increase on 2010/11 figures - Vehicle Crime saw 1,960 (2,238 in 10/11) cases reported in 2011/12 a reduction of 278 cases which equates to a 12.42% reduction on 2010/11 figures - Theft from vehicle saw 1,447 (1,597 in 10/11) cases reported in 2011/12, a reduction of 150 cases which equates to a 9.39% reduction on 2010/11 figures - Theft of a vehicle saw 480 (594 in 10/11) cases reported in 2011/12, a reduction of 114 cases which equates to a 19.19% reduction on 2010/11 figures - Robbery saw 117 (98 in 10/11) cases reported in 2011/12, an increase of 19 cases which equates to a 19.39% increase on 2010/11 figures
		Violent crime rate	Low is good	2775	Monthly	630	632	723	554	2539	Maintain baseline position	Y	G	↑	Year end target has been achieved with the end of year performance showing 236 fewer victims experienced violent crime in 2011/12 when compared to 2010/11, an overall reduction of 8.5%
		Criminal damage incidents within the borough	Low is good	3979	Monthly	900	848	931	884	3563	-5% (3780)	Y	G	↑	Year end target has been achieved with the end of year performance showing there were 416 fewer criminal damage incidents in 2011/12 when compared to 2010/11, an overall reduction of 10.5%.
		Recorded anti-social behaviour incidents	Low is good	22435	Monthly	5348	5604	4943	4927	20822	26442	Y	G	↑	Year end target has been achieved. Recorded anti-social behaviour when compared with 2010/11 shows a 7.19% reduction with 1,613 fewer victims.

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20 - People are able to live in decent affordable homes of their choice	Ex NI 154	Net Additional Homes	High is good	485	Quarterly	129	156	159	179	623	850	N	A	↑	<p>Target currently set at 850 to match current intentions as stated in the emerging LDF. However this is a long term target, i.e. an average over the 15 year plan period. Based on performance data for the first three quarters, we are unlikely to hit this number in the next year or two, even though the emerging Strategic Housing Land Availability Assessment shows that enough land is available for 4,900 dwellings over the next five years. This is due to the housing market remaining weak.</p> <p>Target of 850 as expected has not been achieved with an out turn of 623 net additional homes which is an improvement of 155 homes when compared to 2010/11 and equates to a 33% increase. This is in the main due to dealing with planning applications promptly and the market gradually picking up.</p>
	Ex NI 155	Number of affordable homes delivered	High is good	249	Quarterly	96	81	108	37	322	298	Y	G	↓	<p>An additional 37 affordable homes were delivered in the 4th quarter to see the indicator achieve the year end target. In 2011/12 there were 322 affordable homes delivered against a year end target of 298. When compared to 2010/11 out turn of 249 there has been an increase of 73 affordable homes delivered which equates to a 29.32% improvement.</p>
	Ex NI 158	% of non decent council homes	Low is good	0% (2010/11)	Quarterly	1.43%	1.20%	0.74%	0.00%	0.00%	0%	Y	G	↑	<p>As at 31st March 2012, a total of 300 properties have been made decent through the internal refurbishment programme and as such the percentage of non decent properties as at 31st March 2012 is reported at 0.00%, achieving the 2011/12 end of year target.</p> <p>With regards to the private sector it was identified in the previous performance plan update that Rotherham's private sector housing stock showed levels of fitness, physical property conditions and SAP ratings above the national average. It was also stated that any intervention towards improving decency would be targeted on dwellings by tenure, age and vulnerable household groups. Improvements of the private sector housing stock is concentrated on removing Category 1 hazards rather than improving to the Government's Decent Homes standard as there is no obligation for private housing to meet decency standards. Other than the Community Protection Unit's reactive role towards removing hazards in private rented accommodation, RMBC's contribution towards removing hazards in the private sector has concentrated on existing schemes such as the Rent in Advance and Bond Guarantee schemes. In addition to these existing schemes, British Gas is offering energy efficiency improvements via a Community</p>



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	NAS 57	% of total repairs completed within target	High is good	87%	Monthly	95.70%	95.55%	95.31%	96.95%	96.95%	96%	Y	G	↑	Year end performance of 96.95% against a 96.00% target equates to an 11% improvement when compared to the 2010/11 out turn of 87.00%  ALL the Repairs and Maintenance performance indicators have achieved the cumulative year end targets. This has been achieved through being pragmatic, dedicated and proactive in our partnership working. All parties have worked together and focused on putting actions into practice to help improve things and supported and shared good practice within the partnership. Most importantly the understanding of the customer view of the service has been key to achieving this improvement.
	NAS 54	% of responsive repairs completed right first time	High is good	96%	Monthly	82.29%	84.83%	92.55%	94.73%	94.73%	92%	Y	G	↑	Year end performance of 94.73% against a 92.00% target has seen the indicator achieve the year end target through being pragmatic, dedicated and proactive in our partnership working. All parties have worked together and focused on putting actions into practice to help improve things and supported and shared good practice within the partnership.
	NAS 58	% of responsive repairs where an appointment was made and kept	High is good	80.88%	Monthly	85.67%	91.10%	94.61%	98.81%	98.81%	98%	Y	G	↑	Year end performance of 98.81% against a 98.00% target equates to a 22% improvement when compared to the 2010/11 out turn of 80.88%  See notes against NAS57
	NAS 17	Average re-let times from termination to start	Low is good	35.87 days	Monthly	50.13 days	49.96 days	51.60 days	48.84 days	48.84 days	40 days	N	A	↑	The final quarter saw cumulative performance improve to 48.84 days against a revised year end target of 40 days. Properties in the month of March were let at an average of 37.25 days. At the year end there were 7 empty properties that were over 10 weeks old. This has reduced from the 30 reported in February and from the original total of 150. Of these 7 properties, 6 are in void unavailable (VUN) status. Every effort to let the remaining property is underway; The letting of these long term void properties has had a negative impact on performance during 2011/12, however this can only have a positive impact on the indicator going into the new financial year.  o 1,863 properties (2010/11 – 1,562) have been let during 2011/12. 301 (19%) more properties have been let in the year when compared to 2010/11: o Properties were let at an average of 37.25 days (February – 39.78 days) in the month of March; o There have been 137 new build lets between 1st April 2011 and 31st March 2012; o There have been 1,777 properties completed by our contractual partners Morrison (MFS) and Willmott Dixon (WDP) this financial year. This was made up of : - 1559 minor voids (MFS – 748, WDP - 811) - 218 major voids ( MFS – 140, WDP - 78) o The number of work in progress (WIP) properties peaked in September 2011 at 308 and by year end this had been reduced to 159 a reduction of 149 properties which equates

Outcome	Indicator Ref	Indicator Title	Good Performance	10/11 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
21 - More people are physically active and have a healthy way of life	Ex NI 57	Children and young people's participation in sporting opportunities ??	High is good	93% (2010/11)	Annually	-	-	-	97%	N/A	93%	Y	G	↑	Survey was completed by schools week commencing 22nd April 2012. Results indicate that levels of sports participation schools have held at well above the former LAA target levels despite the Govt scrapping national targets. Schools will be asked to repeat the survey next year to ensure a constant and ongoing body of data to inform
	Ex NI 8	Adult participation in sport	High is good	21% (2010/11)	Annually	-	-	-	21%		22%	N/A	A	N/A	The Active People Survey results published in December indicated that participation levels in Rotherham were still at 21%. Participation is defined as the % of adults doing at least 3 x 30 minutes sport or active recreation per week. The next Active People survey will report its findings in December 2012
	Ex NI 55a	Obesity prevalence among primary school children in reception	Low is good	10.5%	Annually	8%				N/A	N/A	N/A	G	↑	Childhood Obesity review event and Performance Clinic held in 2011/12. Children's weight management services continue to be commissioned and seeing increased uptake. Obesity Strategy Group continues to promote access to both preventive and treatment services and activities. Risk to weight management services during PH transition to LA has been raised and is under review.
	Ex NI 56a	Obesity prevalence among primary school children in year 6	Low is good	20.0%	Annually	22%				N/A	N/A	N/A	R	↓	
22 - People from different backgrounds get on well together	LPI	% of respondents worried about being subject to a physical attack because of their skin colour, ethnic origin or religion	Low is good	14% (2010/11)	Quarterly	14%	12.3%	10.00%	6%	Average 10.5%	Reduction on 2010 / 11 baseline	Y	A	↑	
23 - People enjoy parks, green spaces, sports leisure and cultural activities	LPI	Use of public libraries	High is good	963,053 visits / 74,904 online	Quarterly	231,349 visits / 29,207 online (2011/12) 193,224 (Visits) 11,242 (Online) (2012/13)	264,810 visits / 28,745 online	233,143 visits / 25,163 online	230,680 visits / 28,391 online	959,982 visits / 111,506 online	1% increase (2013)	N	A	↓	Library visits are down. Need to take into consideration breaks in service due to relocation of the Central Library to Riverside House
	LPI	Visits to museums and galleries	High is good	118,992 visits / 4,094 online	Quarterly	37,693 visits / 1,990 online	42,705 visits / 2,292 online	22,268 visits / 1,512 online	14,706 visits / 901 online	117,372 (visits) 6857 (Online)	1% increase (2013)	Y	A	↓	Closure of Arts Centre based facilities such as the Studio Theatre, Arts Centre café, Art Gallery and York and Lancs Museum have had an impact on Theatre and Museum visits in general
	LPI	Visits to theatres	High is good	93,832	Quarterly	12,443	6,036	29,012	16,643	64,134	93,832 visits	N	R	↓	Previous sources of benchmarking data measuring local usage of theatres including the BVPI 119 and CAA survey data
	LPI	Satisfaction with libraries	High is good	93% (2009)	Bi-annual	N/A	N/A	N/A	N/A	N/A	94% (2013 survey)	N/A	N/A	N/A	The next CIPFA survey is not due to be undertaken until 2013. In the interim cultural services are working with the EDS Performance and Quality Team to generate interim user satisfaction surveys as a proxy measure to the national survey.
	LPI	Satisfaction with sport and leisure provision	High is good	95%	Annual	-	95%	-	93%		Maintain or improve on baseline	N/A	N/A	N/A	A survey of country parks users completed during September 2011 included a general question on satisfaction with local parks. The survey indicated very high satisfaction rates of around 86%. It must be emphasised however that this result was based on a very narrow sample of country

**Corporate Plan Priority: Improving the environment**

2011/12

Outcome	Indicator Ref	Indicator Title	Good Performance	10/11 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
24 - Planning to adapt climate change	LPI	Climate change matrix	High is good	Level 1 (2010/11)	Annually	30%	30%		30%		Level 2	N			The South Yorkshire Adaptation Risk Assessment has been completed for all relevant areas with the exception of transport. The Environment and Climate Change Strategy is now under review following significant changes. Sustainability Partnership now disbanded.
	Ex NI 197	Improve local biodiversity	High is good	31%	Annually	-	-				34%	N/A	A	N/A	This is an annual measure. Performance for 2010/11 was slightly below the 33% target. The contributing factors really are that with reduced resources we are concentrating the management of RMBC sites where this can be most effective as there is little time available to build relationships with non-RMBC landowners to gather evidence of or encourage positive management. The 2010/11 figure is based on the evidence available without doing any significant outreach work.
25 - Clean streets	Ex NI 195	The % of relevant land and highways that is assessed as having deposits of: a) Litter b) Detritus c) Graffiti d) Fly tipping	Low is good	a) 6.00% b) 20.35% c) 1.10% d) 0.0%	Quarterly	N/A	a) 18% b) 39% c) 0% d) 0%	a) 3.8% b) 4.5% c) 0% d) 0%	a) 3.4% b) 16.3% c) 0% d) 0%		a) 7% b) 14% c) 1.8% d) 0%	Y	A	↑	1st qtr performance indicates some improvement over 11/12 at those sites surveyed. It must be emphasised that this measure is based on a sample snapshot survey of specified sites. 12/13 targets against NI 195 are based on the previous year's performance e.g Litter - 9%, Detritus- 19%, Graffiti and Flyposting 0%. The service is currently assessing the impact of recent service reductions on general levels of street cleanliness including analysis of a wider body of data
26 - Safe and well maintained roads	Ex NI 168	Principal roads where maintenance should be considered	Low is good	4% (2010/11)	Annually	4%	-				Target to be finalised	N/A	A	↔	Awaiting the national average information to be published by the Department of Transport before targets are to be finalised.
	Ex NI 169	Non principal classified roads where maintenance should be considered	Low is good	10% (2010/11)	Annually	10%	-				Target to be finalised	N/A	A	↔	
	Ex NI 47	People killed or seriously injured in road traffic accidents	Low is good	90 (2011 5 year rolling average)	Annually	21 (Jan-Mar)	16 (Apr-Jun)				Year on year, a 4% reduction on the previous 5yr rolling average**	N/A	A	↓	
	Ex NI 48	Children killed or seriously injured in road traffic accidents	Low is good	17.8 (2011 5 year rolling average)	Annually	4 (Jan-Mar)	5 (Apr-Jun)				Year on year, a 5% reduction on the previous 5yr rolling average**	N/A	A	↓	
27 - Reduced CO2 emissions and lower levels of air pollution	LPI	Co2 reduction from local authority operations	Low is good	44,587 tonnes (2010/11)	Annually	41681 tonnes (2011/12)					2% annual reduction	Y	G	↑	2011/12 is a 6.5% reduction on 2010/11 exceeding RMBC 2% year on year reduction target.
	LPI	National Air Quality Strategy Measure - Annual average nitrogen dioxide in Rotherham (in mgm3)	Low is good	34 ug/m3 (2010 Calendar Year)	Annually	34 ug/m3					Target to be set for 2012/13	N/A	N/A	N/A	This is an annual measure reported in March each year. 2010/11 was a baseline year for this measure.

Outcome	Indicator Ref	Indicator Title	Good Performance	10/11 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
28 - More people are recycling	Ex NI 192	% of household waste sent for reuse (recycling and composting)	High is good	41.55% (2010/11)	Quarterly	44.07% (45.53%)	55.14% (48.37%)	53.56% (49.51%)	50.83% (Target 57.6)		39.04%	Y	A	↓	At 50.83% 1st. quarter performance against former national indicator NI 192 % of household waste sent for reuse, recycling and composting is worse than control target (62.30%) but better than Q1 last year (46.89% – higher numbers are better). The improvement over last year was due in large part to the use of stockpiled Sterefibre in land remediation projects (see above). However, as noted above, this indicator is worse than predicted primarily because far less Sterefibre was utilised than forecast. This indicator is expected to be back on target in the 3rd. and 4th. quarter for the reason stated above. Composting tonnages showed some recovery in May and June to compensate for the poor figures in April and are now ahead of forecast. Similarly blue box figures and kerbside paper and card tonnages are slightly better than forecast. Unfortunately HWRC recycling figures continued to remain lower than forecast though there was an upturn in June. Blue Box (dry recyclable) tonnages have been in general decline since the 2008/09 financial year (when more than 7,680 tonnes were collected). This downward trend has continued in the 1st. quarter (a 2.6% decrease on the same period last year). Paper and cardboard are now collected at the kerbside (in the blue bag) and predictably 1st. quarter tonnages are
	Ex NI 193	% of municipal waste landfilled	Low is good	29.26% (2010/11)	Quarterly	26.2% (Cumulative 25.69%)	33.24% (Cumulative 27.89%)	32.6% (Cumulative 28.96%)	22.22% (target 33.38%)		27.14%	Y	G	↑	As well as the waste being recycled and composted, a large amount of residual waste is currently being diverted away from landfill as part of the interim waste treatment and disposal contract both through the autoclave facility at Sterecycle & through the Sheffield energy recovery facility.
29 - More people are walking, cycling or using public transport	LPI	% of people captured in the modal survey travelling in / out of urban centres using public transport, cycling or walking	High is good	18.8% (2010)	Annually	-	-				Targets to be set by PTE	N/A	N/A	N/A	These annual surveys are conducted in October and the results are anticipated to be published by the PTE in December 2011 for reporting in Quarter 3. The survey demonstrated that that 16.9% use public transport, 0.1% cycle, 1.2% walking and 0.5% other.
	LPI	Mode share for journeys to school - % of people captured in the modal survey travelling to school using public transport, walking or cycling or any other mode excluding car	High is good	72.5% (2010)	Annually	-	-				No target set	N/A	N/A	N/A	These annual surveys are conducted in October and the results are anticipated to be published by the PTE in December 2011 for reporting in Quarter 3. The results are broken down to highlight that 14.6% use public transport, 56.8% walk to school, 0.4% cycling. The Department for Education has recently indicated its intention to withdraw the question on mode of travel to school. This has been raised at the Local Transportation Plan Quality of Life Group. However the Department for Transport may be seeking to support / fund this question and the group is looking into possible alternatives for collecting such data in the case of it being withdrawn.